# The Journey of Transformation into Digitization - Industry 4.0

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#### **BUSINESS TO CUSTOMER (B2C) GOALS**

### CUSTOMER CENTRICITY WILL BE THE CORE OF OUR STRATEGY

3 Business Environment

As business models and technologies evolve, owners of customer relationship will capture higher share of value

1) Customers

Rapidly changing customer expectations implies significant changes to remain relevant





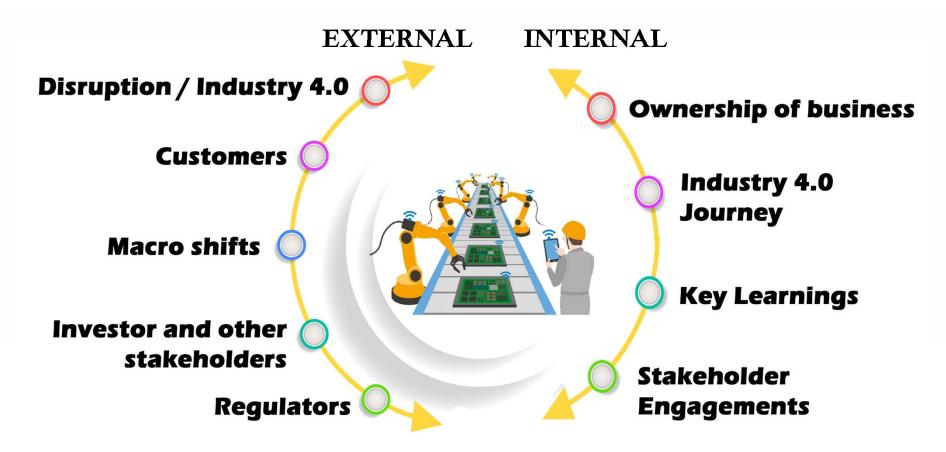
4 Employee & Stakeholders
Top Priority

**2** Competition

Entrances of platform players will imply a new 'war' for owning the relationships



## MANUFACTURING EXTERNAL AND INTERNAL PERSPECTIVES IN LIGHT OF THE SHIFTING LANDSCAPE





#### The Industrial Internet Changes Everything

#### **CONVERGENCE OF TECHNOLOGIES - CONNECTIVITY**



- Last mile connectivity
- New 5G technologies to transmit data more than 100 times faster than current 4G networks for autonomous cars, IoT applications, autonomous manufacturing



- Use data-driven Insights for optimized performances
- Connectivity of all data for machine learning



- Advanced usage of data 24/7 and predictive controls
- Simulation based design and production of machinery



Our external context is shifting rapidly, creating both **OPPORTUNITIES** and

**THREATS** 

Disruption / Industry 4.0

**Potential** disruption forces reshaping economies and business models

**Evolving** Competitive Landscape

Online Business VS Anachronism



**Emerging Platform** Ecosystem Business Model

**Platform** player, leveraging customer base, data & tech to scale rapidly.

Shifting needs

Customer

**Trends** 

of the customer of the future, requiring agility personalization and security





#### INTRODUCTION

The Industry 4.0 Disruptor and its Future Innovations is based upon Convergences for the First Industrial Internet Platform

#### **CONVERGENCE OF BIG PROCESSES**

- **❖** Factory of the future → Smart Manufacturing
- **❖E2E** big processs → Autonomous activites
- **❖** Logistic, globally
- Human Resources (HR)
- Financial Services



For a traditional manufacturing company, the most important part is digitalization and their journey through 4.0 Industrial Revolution is KNOW HOW!





## OUR EXTERNAL CONTEXT IS SHIFTING RAPIDLY, CREATING BOTH OPPORTUNITIES AND THREATS

External
Environment
is revolving
rapidly

The next phase of our journey will necessitate faster, bolder pivot choices and execution

Key challenge as its inherent in all large organization center around the 'How'



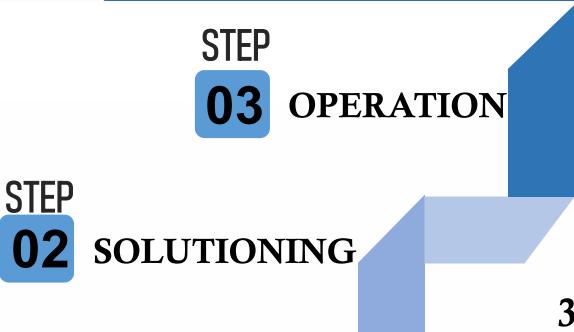
**FRANSFORMATION** JOURNEY IN 3 STEPS



**STEP** 

**INITIATION** 

#### **TOP GLOVE CORPORATION BERHAD**



3 STEPS OF TRANSFORMATION JOURNEY



### TRANSFORMATION STEP 1

#### **INITIATION**

- READINESS ASSESTMENT
  - (knowing where you are and who you are!)
- Asses the Industry 4.0 readiness of all processes, technology and organization
- GAP ANALYSIS
- To identify the key gaps in order to transform from the current state to your future goals (knowing what to do!)



### TRANSFORMATION STEP 2 SOLUTIONING

#### ROADMAP

- Defining the ultimatum initiatives with phases, targets, costs, and timeline
- Best practices exercises the new form of road mapping
- Scrutinizing on the initiatives

#### BUSINESS CASE

- The direct and indirect economic impact of Industry 4.0 solutions on an organization is to be evaluated
- Business cases with Industry 4.0 KPI's is to be set up and evaluated by using cost-benefit analysis



#### TRANSFORMATION - IMPLEMENTATION

- The overview of the vendors' criterion differentiation thus the selection
- Project management including progress control
- Ensure quality requirements are met;
  - Safety
  - o Security
  - o Reliability
  - o Interoperability
  - o Sustainability



# TRANSFORMATION STEP 3 OPERATION

#### Controls

- Continuous real-time monitoring, validation and certification of safety, security and reliability
- Data-driven service to support operation management

#### Optimization

- Data analytics to enable predictive maintenance
- Scaling and expanding Industry 4.0 solutions and concepts to realize future milestones

